



Suncoast Diesel 631 Anchors Street NW, Fort Walton Beach, Florida 32548

Valve body/Converter Core Return Instructions: READ THOROUGHLY!

All cores must be returned within 45 days to receive full core credit! Cores returned after 6 months without prior approval are subjective to no core credit!

Once your core return is delivered to Suncoast Diesel please allow up to 3 to 4 business days for it to be inspected and checked in. Please allow up to 10 to 15 business days for your credit to be processed and refunded. Most core credits are processed sooner however the above are worst case.

***VERY IMPORTANT!** The following must be followed in order to receive your full core credit in a timely manner. If any of these steps are not followed, then you may not receive your full core credit and other charges may be applied.

To return a core to Suncoast Diesel, first drain all fluids, if any, from the product.

***VERY IMPORTANT! NO SHIPPING CARRIER WILL TOLERATE FLUID CONTAMINATION OF OTHER PACKAGES! DUE TO THIS WE WILL REFUSE TO ACCEPT ANY LEAKING PACKAGES. THEY WILL BE RETURNED TO SENDER AND SENDER WILL BE LIABLE FOR DAMAGES, FREIGHT AND LOST CORE DEPOSIT!**

Fill out the Core Return Form found in the box you received your product in. If no form is located or you misplaced the form, please include the following information with your core return:

- **If product was purchased from anywhere other than Suncoast Diesel Directly, please include Dealer name**
- **Your Name**
- **Original Invoice Number (Suncoast Diesel Invoice Number)**
- **Original Purchase Date**
- **Address**
- **Telephone Number**
- **Product Part Number**

Include this form along with the core in the original packaging and/or box in which your new product was sent.

You will not be reimbursed for shipping costs incurred in shipping the core to Suncoast Diesel. To return the core, simply place the product in the included plastic bag and secure with included zip tie. Place it in its original box or a box of your choice. Drop off or have picked up the package at or by a shipping company of your choice. You are responsible for verifying and complying with proper shipping requirements of your selected carrier.

Assuming the core passes inspection, the credit card you used to purchase the new product will be credited in the amount of the core's value as indicated by the inspection. If the core does not pass inspection, you will not be reimbursed for the core or may only receive partial credit. Please understand that once the credit is processed by Suncoast Diesel the amount of time you receive credit varies depending on your bank.

Thanks in advance for following these instructions. With your help we can process your core credit smoothly and quickly.



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Suncoast Diesel Core Return Form

***IMPORTANT!** The following must be completed in its entirety in order to receive your full core credit in a timely manner. For multiple cores one core return sheet must be completed for each return. Failure to complete this form or follow core return instructions will cause delays in your return and you will not receive your full core credit.

Product Purchased from: _____

Your Name: _____

Original Suncoast Diesel Invoice Number: (If purchased through another dealer please request Suncoast Invoice number from them to include on this form) _____

Original Purchase Date: _____

Your Address: _____

Your Telephone Number: _____

Suncoast Product Part Number: _____

***IMPORTANT!** Please return cores to:

Suncoast Diesel
Attention Core Returns
631 Anchors Street NW
Fort Walton Beach, Florida 32548