

# OMIX-ADA Request for Return Goods Authorization (RGA)

OMIX-ADA, Inc. \*\* 460 Horizon Drive, Suite 400 \*\* Suwanee, GA 30024

770-614-6101 (Phone) \* 770-614-6069 (FAX)

Company Name: \_\_\_\_\_ Your Name: \_\_\_\_\_ Date: \_\_\_\_\_

ACCT# \_\_\_\_\_ Telephone # \_\_\_\_\_ FAX: \_\_\_\_\_ Email: \_\_\_\_\_

All returns require a Return Goods Authorization (RGA) number. The RGA # must be clearly marked on the outside of the returned boxes.

**Unauthorized returns may not be credited.** All returns must be sent **FREIGHT PREPAID** to our Suwanee GA location. Returned goods are subject to a 20% restock fee if the items are received in resalable condition. Items returned as Claimed Faulty or Failed in Service will be credited or replaced at **OMIX's** sole discretion. All items returned for Warranty Consideration are subject to our standard Warranty Policy.

Part #	QTY	Reason for Return	PO#	Invoice #

RGA # \_\_\_\_\_ Approved by: \_\_\_\_\_

RGA # must be clearly marked on the box or the return may be refused. Please enclose a copy of this form as the packing list. Any credits will be posted to the original **OMIX** customer account toward future purchases. **ALL RETURNS ARE SUBJECT TO REVIEW AND INSPECTION UPON ARRIVAL.**