



TECH/ WARRANTY

1. Warranty Criteria Qualifications:

- a. Pump must be registered with purchase receipt within 30 days of purchase.
- b. Registration must be complete
- c. Must be purchased through an Authorized/ViP Dealer
- d. Must be original owner on original vehicle, as verified by match of last six digits of vehicle VIN number matched with corresponding FASS serial number

2. If pump qualifies for Warranty and customer has a claim:

- a. **NOTE:** To qualify for the Extended Warranty, we must have received a copy of your receipt (un-tampered with or fabricated in any way) verifying purchase through an Authorized or ViP Dealer within 30 days of purchase. Both the product registration and receipt must be approved. We have the right to deny any warranty believed to be false, altered or purchased through an unauthorized/terminated dealer.
- b. If product registration and receipt is not received within 30 days of end user purchase date there is a **1 YEAR** manufacture warranty from manufactures date.
- c. If warranty work is needed, please call FASS with your serial number of your pump to verify if registration was completed properly. If your pump is under warranty, you will be issued an RMA (Return Merchandise Authorization) number and then be presented with 2 options:
 - Option 1 **Preferred** –Repair and Return (R & R)
 - Option 2 (Core) – With a core charge a replacement pump can be sent out to the dealer/customer before the RMA unit is sent in/received by FASS. Once we receive the RMA unit it will be thoroughly tested. If no defects are found, the RMA unit will be sent back to dealer/customer and the core charge *will not* be refunded. If the unit is found inoperable, the core charge will be refunded (stipulating that we receive the core within 30 days of the RMA issue date). Any FASS product damaged due to poor installation(example DDRP being hit by moving suspension components) would not be covered under warranty.
 - FASS is not responsible for labor cost, tow bills or damage that may have been caused by a suspected failed FASS product and/or improper installation.
 - It is the customers responsibility to ship any warranty claims to FASS at their expense. FASS will cover all UPS ground charges (within the continental united states) to ship back to customer. Any expedited shipping charges will not be covered by FASS and is the customers responsibility



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- d. **NOTE:** If repairs are sent in without an RMA number, an additional charge of \$25.00 will accompany the pump, even if pump is under warranty.
 - e. NO UNSCHEDULED PERSONAL DELIVERIES!
3. FASS warranty does not cover:
- a. FASS does not cover wear on fuel line, wire harness, or fittings etc.
 - b. **NOTE:** FASS pumps are gerotor pumps and any FASS fuel pump with a seized gerotor due to lack of filtration will not be covered under warranty and will be the customers responsibility to pay for any repair or replacement of parts. Customer should use approved filters.
 - c. FASS does not cover improper installation or improper application of a FASS product.
 - d. Fatty acid build-up on the gear of the FASS pump due to improper WASHING and FILTRATION of veggie fuel will cause motor to over amp and prematurely wear out and is not covered under FASS warranty.