RAM CLUTCHES RETURN FORM

Prior to return, make sure you review the RAM warranty policy at <u>http://www.ramclutches.com/warrantyinfo.html</u>. Some items return directly to RAM for evaluation, others will return directly to Meyer Distributing. If you have a question contact RAM customer service at 803.788.6034.

Please fill out the form completely, save, and email to meyerreturns@ramclutches.com.

CUSTOMER INFORMATION:

Date: Click here to enter a date.

Name: Click here to enter text. Address: Click here to enter text.

City: Click here to enter text. State: enter text. Zip: enter text.

APPLICATION/VEHICLE INFORMATION:

Make: Click here to enter text. Model: Click here to enter text.

Year: enter text. Engine: enter text. Estimated HP: enter text.

Rear gear: enter text. Low gear: enter text. Weight: enter text.

Tire size: enter text. Primary use of vehicle: Click here to enter text.

PROBLEM ENCOUNTERED:

Please describe the problem you are having:

PARTS TO BE RETURNED:

RAM Part no: Click here to enter text. RAM part no: Click here to enter text.

RAM part no: Click here to enter text. RAM part no: Click here to enter text.

FOR MEYER/RAM USE ONLY:

RGA NUMBER: Click here to enter text. Return to: Click here to enter text.

SHIPPING INSTRUCTIONS:

IF RETURNING TO RAM:

All products returned to RAM must be shipped prepaid. Please use a shipping service that can provide a tracking number for your package. A COPY OF THIS FORM INCLUDING A VALID RGA NUMBER MUST ACCOMPANY THE RETURN. PUT RGA NUMBER ON THE OUTSIDE OF THE PACKAGE. Remember that clutches are heavy! Package your clutch so it will arrive without damage. Ship to: RAM Clutches, 201 Business Park Blvd, Columbia, SC 29203.

IF RETURNING TO MEYER DISTRIBUTING:

Meyer prefers the parts are returned directly from the customer to RAM Clutches per RAM repair replace policy.

If parts are returned to Meyer for return to vendor, customer credits will be subject to vendor inspection and/or RAM repair/replace policy if warranted. In the event RAM Clutches repairs a part that was sent to them via Meyer, the part will be need to be returned directly to the customer. Meyer will advise RAM of the customer return address and contact information.

Contact Meyer Returns Support via <u>RGASupport@meyerdistributing.com</u>; Fax (866) 922-8427 or contact your Returns Support Admin direct via Phone. The Returns Support team will send the RMA to you and it will advise when the part will be scheduled to be picked up with Meyer Logistics. Typically returns will be picked up with your next order delivery scheduled.