

Date: January 10, 2017

TECHNICAL BULLETIN: VEHICLE CHANGE – 2017 Chevy/GMC Diesel Pickups

(INTERIM NOTICE)

Subject: Westin Rocker Mounted Step-Up Products for 2017 GM 2500/3500 Diesel Trucks

Models: 2017 Chevy Silverado 25/3500 (Diesel) & GMC Sierra 25/3500 **(Diesel Only)**

Issue: Re-Design of Diesel Exhaust Fluid (DEF) Tank

Affecting Part Numbers: 56-13715, 56-13725, 56-23715, 56-23725, 21-23840/45, 21-23850/55, 21-23860/65, 21-53840/45, 21-53850/55, 21-53860/65, 21-534590/95, 21-534600/05, 21-534580/85, 21-534570/75, 22-2005, 22-2015, 28-51020/25, 28-51030/35, 28-71020/25, 28-71030/35, 28-81025, 28-81035, 27-2135, 27-2145, 57-51405, 57-51685, 57-51955

What is the Problem?

1. General Motors has redesigned the DEF tank for Model Year 2017 Diesel powered 2500 and 3500 series trucks. Unfortunately the new tank is longer, lower and wider than the previous version. As a result all Westin step bar, nerf bar and running board products that mount to the vehicle's rocker panel will not fit vehicles with this new style DEF tank.
2. Westin step-up products that mount to the vehicle's rubber body mounts are not known to be affected by this issue.

What should I do in the interim?

1. The installer should not attempt to force the mounting brackets between the DEF tank and the vehicle's rocker panel. Doing so may result in irreparable damage to the tank itself.
2. Non-rocker mounted step-up products may be substituted by the end user until updates have been made to existing products. These Part Numbers include: 23-3840/45, 23-3850/55, 23-3860/65, 25-3840/45, 25-3850/55, 25-3860/65, 26-3840, 26-3850, 26-3860, 21-3840/45, 21-3850/55, 21-3860/65.
3. If you have a MY 2017 Chevy or GMC 25/3500 Diesel truck and you have already purchased or plan on purchasing one of the affected Part Numbers please contact Westin Customer Service at 800-345-8476. **Your Customer Service representative can provide a date when a retrofit kit will be made available at no charge.**

Inventory

All Step products produced after February 1st, 2017 will be updated to include redesigned brackets that will work with both the early and late style DEF tanks. Westin expects to have retrofit kits available for most applications on or before February 1st, 2017.

What if I have other questions?

If you require further assistance, please contact our Westin Customer Service at (800) 345-8476 from 7am to 4pm pacific.

Thank you for choosing Westin!