Return Goods Authorization Fax / Email Form

Please fax or email this form to your designated salesperson. If you don't know your salesperson, fax to 812.482.2914. Any questions please contact: Accounts Receivable at 800.731.3484 or Returns Support at 800.731.3302. All RGA information fields that are not complete will cause delay in approval. RGA requests are not always processed the same day they are submitted. RGA items are generally picked up at your next scheduled delivery date as long as the initial RGA request has been entered into our system.

560 E. 25th St.
Jasper, IN 47546
MeyerDistributing.com
800.MEYERUSA

Date / / Customer Number Name

Pickup Location City & State Contact Person Contact Email

NOTICE: Most manufacturers require customers to contact them directly for Return Manufacturer Authorizations (RMA's) before Meyer can process! Under no circumstance will Meyer Distributing accept returned product without prior Vendor RMA, where applicable. The list of Vendors requiring RMA's directly from them and additional details may be found @ www.meyerdistributing.com under Returns Policy.

Vendor Name	Vendor RMA/Serial #	Part Number	Qty	Invoice Number	Reason for Return – Be Specific Please!	Condition of Box and Contents

Meyer Distributing Official Product Returns Policy

Under no circumstance will a credit be issued at the time of collecting the product on the Meyer Distributing Returns Good Authorization (RGA). All products must be returned to Meyer Distributing and inspected before a Credit Memo is issued. No returns will be allowed on drop-ships, add to stocks, special orders, discontinued items, or painted products. Pay particularly close attention to order details at the time of delivery to ensure an accurate shipment. Follow instructions and warnings on packaging. Pay attention to the label on the box before opening ensuring it matches the vehicle you are fitting. Opened boxes are not encouraged to be returned – you will be responsible for repackaging it to the same standard it was received. Poorly repackaged products are highly likely to be damaged during the return and thus credit denied. Customers are reminded to unpack, dry fit and examine all parts before installation.

Meyer Distributing RGA Conditions:
• Good Returns: The Item has been purchased from Meyer Distributing within the past 6 months and the original invoice number is provided.
• Defective Returns: The item has not exceeded Manufacturer warranty period.
• The official Meyer RGA Form is accurately completed, submitted and approved by the Meyer Returns Department.
• Full explanation is disclosed for the return(s) / prospective warranty problem.
• The return(s) matches the part and description given on the RGA.

Meyer Distributing reserves the right to refuse credit per, but not limited to, the following conditions:
• The Item is returned for a non-warrantable reason.
• The Item is not as described on the RGA.
• The Manufacturer requires that you deal directly with them regarding defective items.
• The Manufacturer's Warranty policy takes precedent on issuing of credits. Credit then will be issued upon the Manufacturer's approval and will include applicable return shipping charges. No credit will be issued for labor expenses incurred. Other Manufacturer related fees may apply.
• Returns sent back for missing a secondary component or install kit. These will be handled by the Manufacturer in the field and/or Meyer Distributing will act as a liaison to provide the absent pieces.

Restocking Fees:
A handling / restock fee will be deducted from the original purchase price if your Life to Date Returns to Gross Purchases Rate for Good/Resalable Product is 5% or greater. Meyer Distributing will enforce a 30% restocking fee on any items returned to honor a past due balance regardless of this ratio.

• Less than 4.9% return rate = 0% restock fee
• 5% - 7.4% return rate = 10% restock fee
• 7.5% - 9.9% return rate = 20% restock fee
• 10% or more return rate = 25% restock fee
• 15% restock fee on all front/rear bumper replacements, grille guards, fuel tanks and Weatherguard toolboxes regardless of return ratio
• 25% restock fee on all bed liner products regardless of return ratio
• 50% restock fee on all fiberglass products regardless of return ratio